



Making Maintenance Smart

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Zurich, Switzerland

 **amplo;**

Content

- Introduction
- Data-Centric AI
- Why MLOps
- How we use MLOps
- Our toolset and implementation
- Conclusion

Amplo



Jun '20 Founded Amplo

Predictive Maintenance &
manufacturing digitization projects

Feb '20 Acceleration program Bluelion

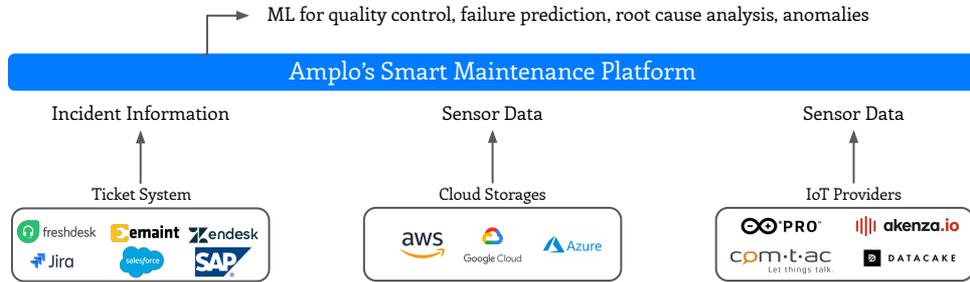
Jun '21 Platform launch

Dec '21 Pre-seed funding

Always Looking for pilots!

Smart Maintenance Platform

No-code platform to connect any type of industrial machine data and develop & manage operational machine learning without any programming or maths



Smart Maintenance Platform



1. Connect Data

Using MQTT, HTTP, OPC UA, Blob storages, data dumps, custom adapters to allow binary data, text, images



2. Get Incident Labels

Extract automatically from ticket system, assisted with unsupervised ML or manually



3. Start our AutoML

In-house developed pipeline that automates the full cycle of model development.



4. Automatic Serving

An in-house developed framework with robust testing and monitoring systems allows for continuous deployment of new models.

INTRODUCTION

Smart Maintenance Platform



Service Technicians

Know machines inside out
No ML or coding expertise



Amplo

No domain knowledge
Team of ML engineers

Amplo's Vision with Data-Centric AI

Expert in specific machine

Organise & label data



User

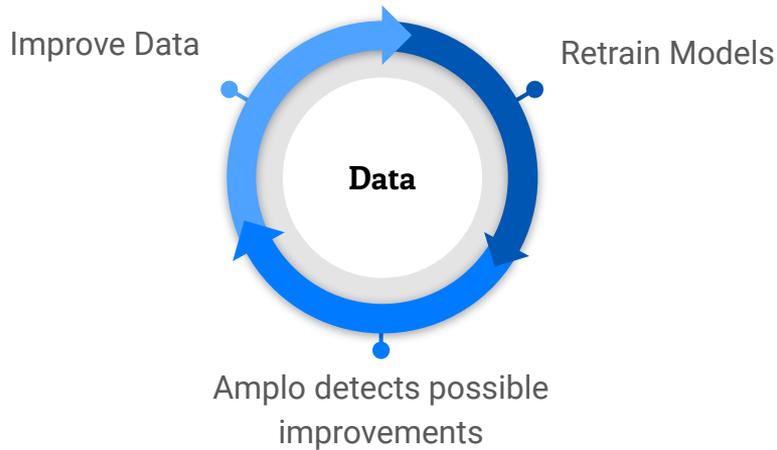
Expert in ML(Ops)

Provide tools & framework



Amplo

Amplo's Vision with Data-Centric AI



User

Systems:

- Assisted data labeling
- Automated feature engineering
- Automated model training
- Automated deployment
- Integrated performance monitoring
- Integrated version control
- Automated Testing

Amplo

WHY MLOPS

First Customer Story

Before Amplo:

Diagnosing issues takes ~12 working hrs

With Amplo:

Automated Diagnosis with Machine Learning

→ reassign 80% service engineers



Manufacturer of EV chargers
Maintains 6.700 chargers worldwide

First Customer Story

Onboarding & testing phase:

Took nine months due to **slow iterations** and **unobserved** issues

Issues:

Too little data

→ Enforced & assisted labelling

CAN conversion

→ Automated data tests

US data unaccounted

→ Monitoring & inspection

Module naming

→ Prediction interpretability / accountability

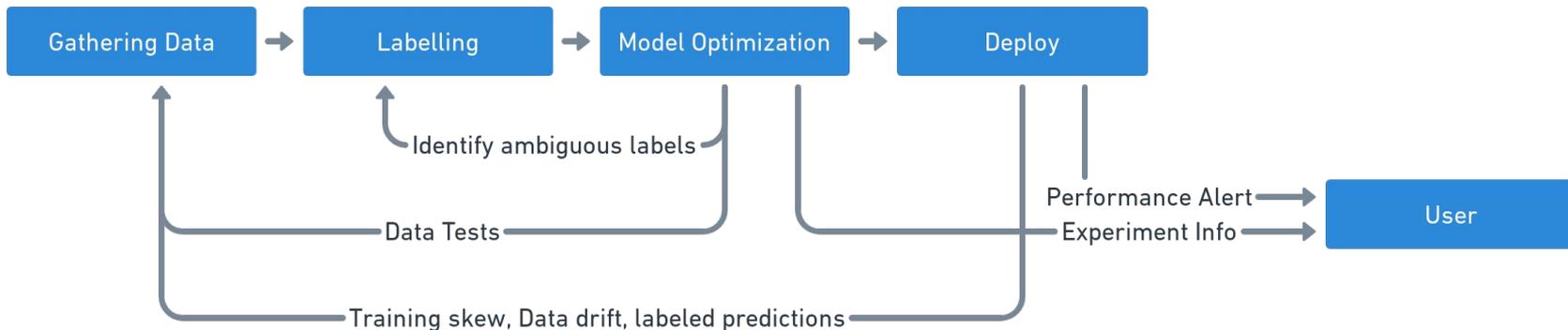
Our Focus on MLOps

Our MLOps drives:

- Quicker model-to-market
 - And therefore shorter sales cycles
 - Quicker integration, adoption and value gain
 - Faster upsell
- Better ML models
 - Faster iteration cycles
 - Deep insight into ML
 - Robust framework
 - Continuous improvement

Deploy first iteration within first week!

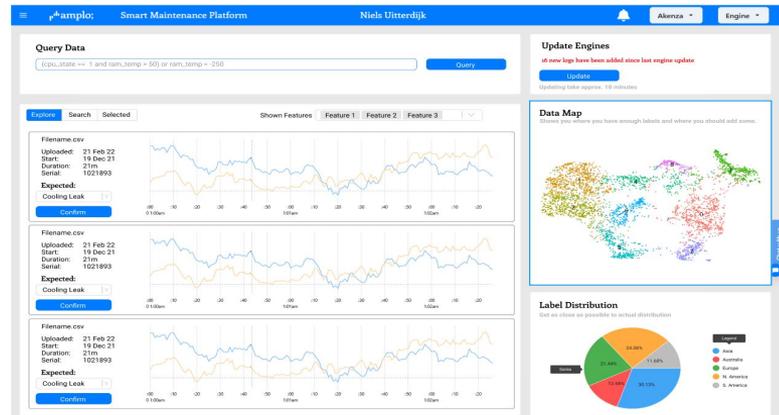
- Expected label
- Recommend unlabeled
- Enforce feedback
- Identify label mistakes
- Data cleaning
- Feature experimenting
- Model experimenting
- Hyperpar. Optimization
- Experiment Tracking
- Data monitoring
- Performance monitoring
- Main predictors analysis
- API endpoints
- Version control



Assisted Labeling

Overcoming time-consuming data gathering

- Exploit production & unlabeled data
- Fast label identification
 - Query engine to mark sequences
 - Clustering for recommended label
- Efficient attention
 - Recommend underrepresented data
 - Representations for specific selection



Automated Machine Learning Package

Puts model development on autopilot!

- Design steps identical
 - Feature engineering
 - Model selection
 - Parameter optimization
- Predefined steps & search space
- Robust framework with testing
- Built-in monitoring
- Built-in interpretability analysis
- Jobs deployed on self-destroying spot instance



AutoML - Testing

Data

- Collinearity
- Monotonically in/de-creasing
- Index leakage
- Minority sensitivity
- In-sample errors
- Regression tests
- Extreme values
- Odd statistics

Model

- Slice testing
- Reproducibility
- Better than linear model
- Numerical stability
- Serving latency
- RAM usage
- Invariance tests

And then of course pipeline integration & regression tests, code unit & integration tests, etc.

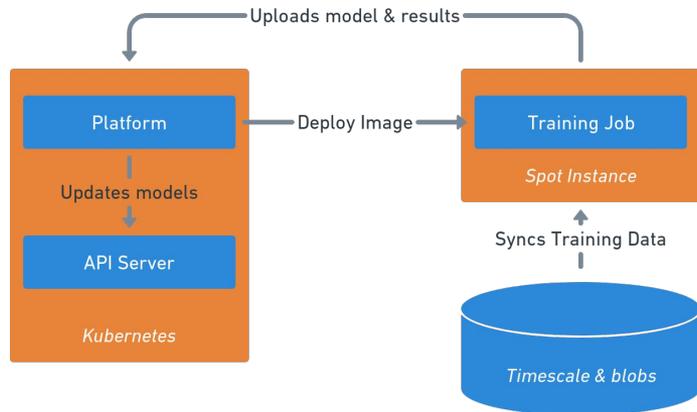
Automatic Deployment

Make continuous improvements as easy as possible!

- Results of AutoML directly uploaded to platform
- API endpoints check for possible updates

The screenshot shows the AMPLO Smart Maintenance Platform interface. The header includes the AMPLO logo and the text "Smart Maintenance Platform". Below the header, there is a "Training Sessions" section with tabs for "Diagnostics", "Predictive", and "Anomalies". Under "Predictive", there are sub-tabs for "Active" and "Completed". Two training sessions are listed:

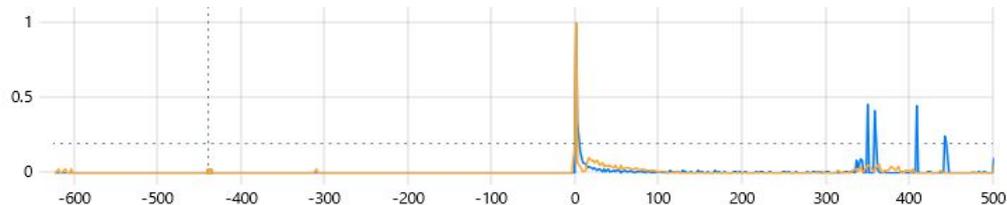
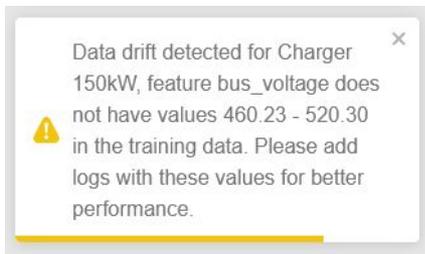
| Session ID | Machine | Model |
|------------|---------------|--------------------|
| 1 | Charger 150kW | Cooling Leaks (v4) |
| 2 | Charger 150kW | Cable Cooling (v3) |



Performance Improvement

Notified when & instructed on how to improve:

- Data drift or training / production skewness is detected
- Ambiguous labels
- RAM / time increase
- Performance analysis



bus_voltage

x: -439.54

Production: 0

Training: 0

Did it help?

Onboarding speed

- Two models deployed within first two weeks
- Value and implementation quick and easily understood

Iteration speed

- Customers enjoy unlimited re-training
- Average ~5 iterations for robustness

Machine Learning without coding / knowledge!

- Machine expert gathers / labels data
- Rest on autopilot!
- Our engineers can focus on infra, not customer specific problems!



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