



# Making Maintenance Smart

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Zurich, Switzerland

 **amplo;**

# Content

- Introduction
- Data-Centric AI
- Why MLOps
- How we use MLOps
- Our toolset and implementation
- Conclusion

# Amplo



*Jun '20* Founded Amplo

Predictive Maintenance &  
manufacturing digitization projects

*Feb '20* Acceleration program Bluelion

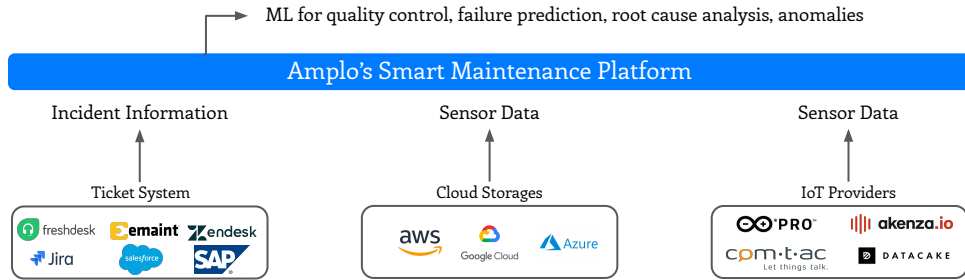
*Jun '21* Platform launch

*Dec '21* Pre-seed funding

*Always* Looking for pilots!

# Smart Maintenance Platform

No-code platform to connect any type of industrial machine data and develop & manage operational machine learning without any programming or maths



# Smart Maintenance Platform



## 1. Connect Data

Using MQTT, HTTP, OPC UA, Blob storages, data dumps, custom adapters to allow binary data, text, images



## 2. Get Incident Labels

Extract automatically from ticket system, assisted with unsupervised ML or manually



## 3. Start our AutoML

In-house developed pipeline that automates the full cycle of model development.



## 4. Automatic Serving

An in-house developed framework with robust testing and monitoring systems allows for continuous deployment of new models.

## INTRODUCTION

# Smart Maintenance Platform



## Service Technicians

Know machines inside out  
No ML or coding expertise



## Amplo

No domain knowledge  
Team of ML engineers

# Amplo's Vision with Data-Centric AI

Expert in specific machine

*Organise & label data*



**User**

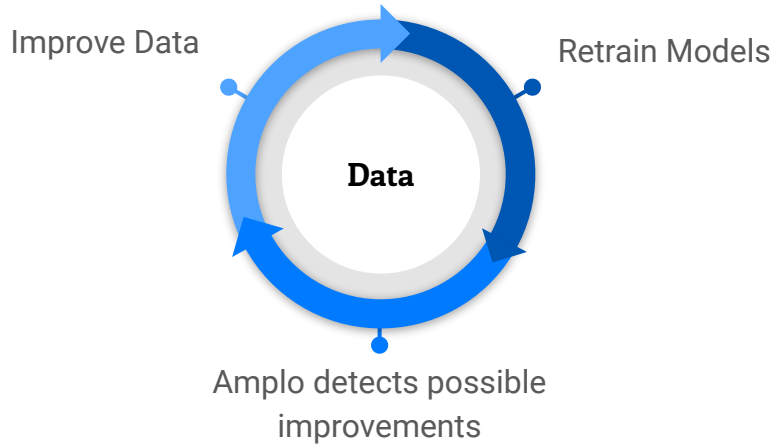
Expert in ML(Ops)

*Provide tools & framework*



**Amplo**

# Amplo's Vision with Data-Centric AI



User

## Systems:

- Assisted data labeling
- Automated feature engineering
- Automated model training
- Automated deployment
- Integrated performance monitoring
- Integrated version control
- Automated Testing

Amplo



WHY MLOPS

# First Customer Story

## Before Amplo:

Diagnosing issues takes ~12 working hrs

## With Amplo:

Automated Diagnosis with Machine Learning

→ reassign 80% service engineers



Manufacturer of EV chargers  
Maintains 6.700 chargers worldwide

# First Customer Story

## Onboarding & testing phase:

Took nine months due to **slow iterations** and **unobserved** issues

### Issues:

Too little data

→ Enforced & assisted labelling

CAN conversion

→ Automated data tests

US data unaccounted

→ Monitoring & inspection

Module naming

→ Prediction interpretability / accountability

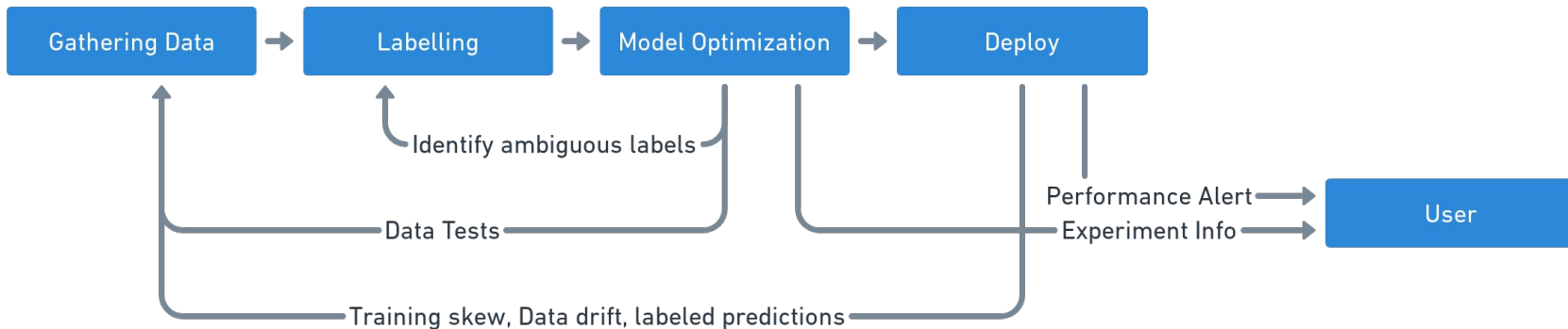
# Our Focus on MLOps

## Our MLOps drives:

- Quicker model-to-market
  - And therefore shorter sales cycles
  - Quicker integration, adoption and value gain
  - Faster upsell
- Better ML models
  - Faster iteration cycles
  - Deep insight into ML
  - Robust framework
  - Continuous improvement

# Deploy first iteration within first week!

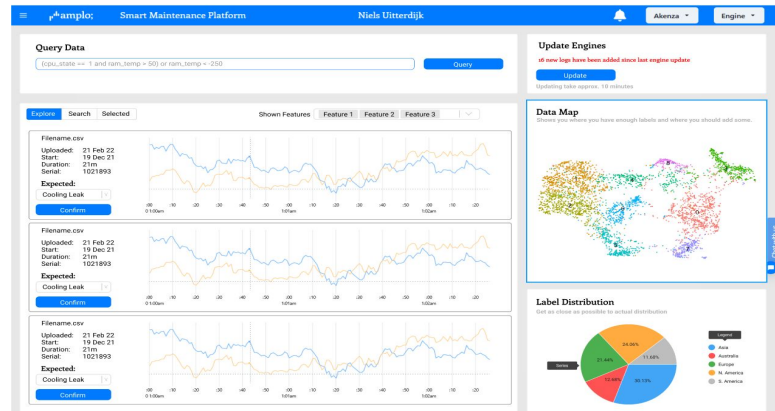
- Expected label
- Recommend unlabeled
- Enforce feedback
- Identify label mistakes
- Data cleaning
- Feature experimenting
- Model experimenting
- Hyperpar. Optimization
- Experiment Tracking
- Data monitoring
- Performance monitoring
- Main predictors analysis
- API endpoints
- Version control



# Assisted Labeling

## Overcoming time-consuming data gathering

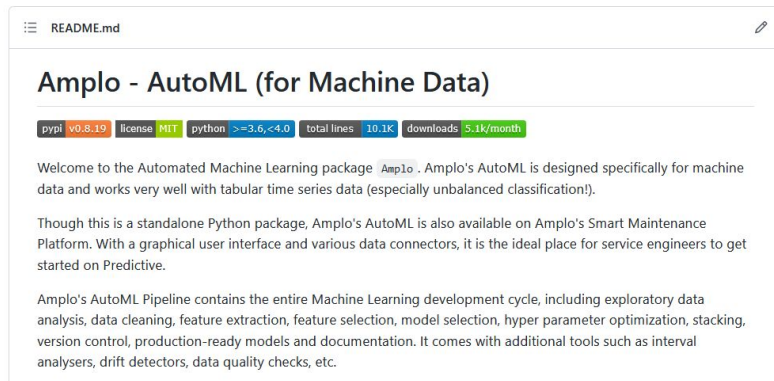
- Exploit production & unlabeled data
- Fast label identification
  - Query engine to mark sequences
  - Clustering for recommended label
- Efficient attention
  - Recommend underrepresented data
  - Representations for specific selection



# Automated Machine Learning Package

## Puts model development on autopilot!

- Design steps identical
  - Feature engineering
  - Model selection
  - Parameter optimization
- Predefined steps & search space
- Robust framework with testing
- Built-in monitoring
- Built-in interpretability analysis
- Jobs deployed on self-destroying spot instance



README.md

### Amplo - AutoML (for Machine Data)

pypl v0.8.19 license MIT python >=3.6,<4.0 total lines 10.1K downloads 5.1k/month

Welcome to the Automated Machine Learning package `Amplo`. Amplo's AutoML is designed specifically for machine data and works very well with tabular time series data (especially unbalanced classification!).

Though this is a standalone Python package, Amplo's AutoML is also available on Amplo's Smart Maintenance Platform. With a graphical user interface and various data connectors, it is the ideal place for service engineers to get started on Predictive.

Amplo's AutoML Pipeline contains the entire Machine Learning development cycle, including exploratory data analysis, data cleaning, feature extraction, feature selection, model selection, hyper parameter optimization, stacking, version control, production-ready models and documentation. It comes with additional tools such as interval analysers, drift detectors, data quality checks, etc.

# AutoML - Testing

## Data

- Collinearity
- Monotonically in/de-creasing
- Index leakage
- Minority sensitivity
- In-sample errors
- Regression tests
- Extreme values
- Odd statistics

## Model

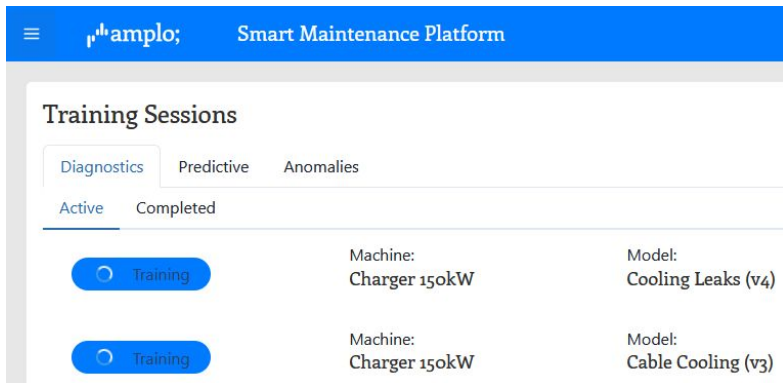
- Slice testing
- Reproducibility
- Better than linear model
- Numerical stability
- Serving latency
- RAM usage
- Invariance tests

And then of course pipeline integration & regression tests, code unit & integration tests, etc.

# Automatic Deployment

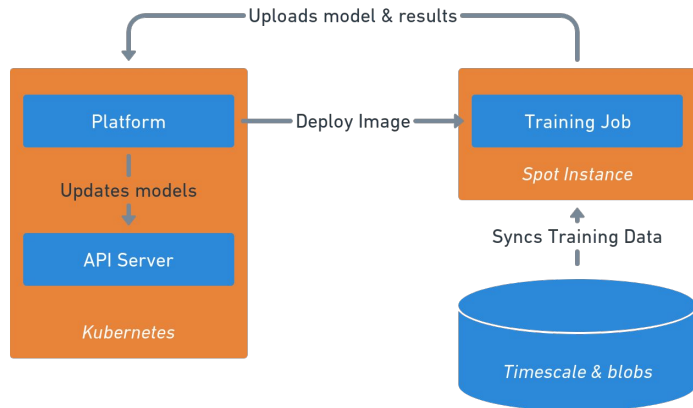
Make continuous improvements as easy as possible!

- Results of AutoML directly uploaded to platform
- API endpoints check for possible updates



The screenshot shows the AMPLO Smart Maintenance Platform interface. The header includes the AMPLO logo and the text "Smart Maintenance Platform". Below the header, there is a "Training Sessions" section with tabs for "Diagnostics", "Predictive", and "Anomalies". Under "Predictive", there are sub-tabs for "Active" and "Completed". Two training sessions are listed:

Session Status	Machine	Model
Training	Charger 150kW	Cooling Leaks (v4)
Training	Charger 150kW	Cable Cooling (v3)

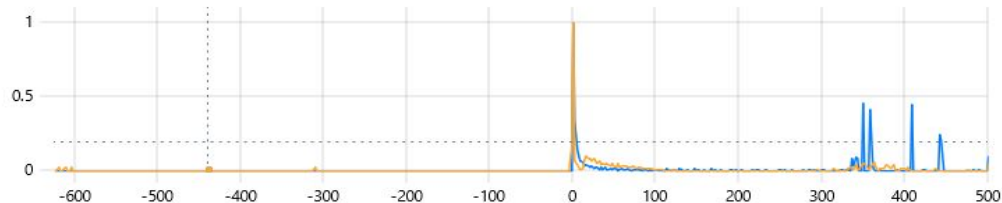
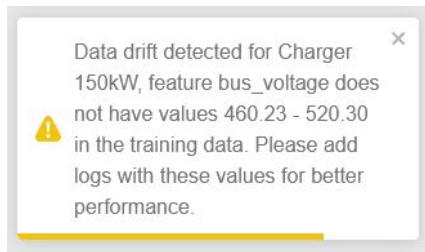




# Performance Improvement

Notified when & instructed on how to improve:

- Data drift or training / production skewness is detected
- Ambiguous labels
- RAM / time increase
- Performance analysis



bus\_voltage

x: -439.54

Production: 0

Training: 0

# Did it help?

## **Onboarding speed**

- Two models deployed within first two weeks
- Value and implementation quick and easily understood

## **Iteration speed**

- Customers enjoy unlimited re-training
- Average ~5 iterations for robustness

## **Machine Learning without coding / knowledge!**

- Machine expert gathers / labels data
- Rest on autopilot!
- Our engineers can focus on infra, not customer specific problems!



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